



PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1020

IFW

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
)  
Craig L. REDING et al. ) Group Art Unit: 2641  
)  
Application No.: 10/720,870 ) Examiner: William J. Deare. Jr.  
)  
Filed: November 24, 2003 ) Confirmation No.: 5161  
)  
For: METHODS AND SYSTEMS FOR A )  
CALL LOG )

Customer Window  
U.S. Patent and Trademark Office  
Randolph Building  
401 Dulany Street  
Alexandria, Virginia 22314

Sir:

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached SB/08.

Copies of the listed documents are attached.

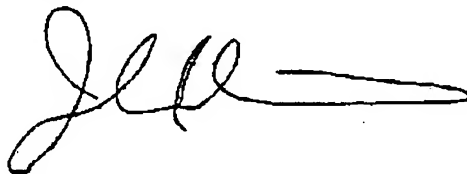
Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2347.

Respectfully submitted,



By:

Joseph R. Palmieri  
Reg. No. 40,760

C/O Christian R. Andersen  
Verizon Corporate Services Group Inc.  
600 Hidden Ridge Drive  
Mail Code: HQE03H14  
Irving, Texas 75038  
#972.718.4800

Date: February 8, 2006

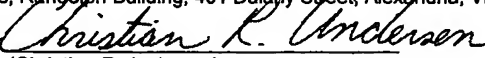
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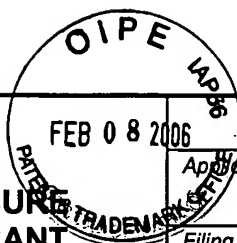
Information Disclosure Statement

I hereby certify that this correspondence is being hand delivered to the United States Patent and Trademark Office addressed to: Customer Window, U.S. Patent and Trademark Office, Randolph Building, 401 Dulany Street, Alexandria, Virginia 22314, on the date shown below.

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(Christian R. Andersen)



IDS Form PTO/SB/08: Substitute for form 1449A/PTO				<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> (Use as many sheets as necessary)				Application Number	10/720,870
				Filing Date	November 24, 2003
				First Named Inventor	Craig L. REDING
				Art Unit	2641
				Examiner Name	William J. Deare, Jr.
Sheet	1	of	6	Attorney Docket Number	03-1020

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No. <sup>1</sup>	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US-4,540,850	09-10-1985	Herr et al.	
		US-5,327,486	07-05-1994	Wolff et al.	
		US-5,440,624	08-08-1995	Schoof	
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		US-5,652,789	07-29-1997	Miner et al.	
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Sheet	2	of	6	Attorney Docket Number	03-1020

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**Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.**

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation <sup>6</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				
		EP 0818908 A3	01-14-1998			
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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

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Sheet 3 of 6

**FOREIGN PATENT DOCUMENTS**

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**NON PATENT LITERATURE DOCUMENTS**

Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation <sup>6</sup>
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Sheet	4	of	6	Attorney Docket Number	03-1020

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Examiner Signature		Date Considered	
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<sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).

<sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

<sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible.

<sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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